

- **Registration Cancellation policy:**
 1. If the registration is canceled **within five (5) days** or more before the training course start date, the trainee will not be charged for any cancellation fees.
 2. If the registration is canceled **less than (5) days** before the training course start date, the trainee will be **refunded 50%** of the total received amount
 3. If the registration is canceled before the start of the course (**less than 48 hours**) the trainee will not be matching the refund criteria (No refund)

- **Course Attendance Cancellation Policy:**

The Academy may cancel any training program and the trainee has the right to choose between a full refund of the training course fees or compensation with another training course of similar value for the following reasons:

 1. If the number required to conduct the training course is not completed, the decision will be made to run the course or cancel it.
 2. If the Academy cancels the program before or during the training, for reasons beyond its control.